Participation Agreement & Statement of Collaboration: Outlining ECHO MOLST Collaboration with Community Partners

Description of ECHO MOLST

Excellus Health Plan, Inc. ("Health Plan"), in partnership with community partners, is offering specialty consultation and continuing education for New York-based physicians, nurse practitioners, physician assistants and other team members in primary care offices, clinics, hospitals, nursing homes, hospices, and other settings to assist in the care of patients who are appropriate for end-of-life conversations and MOLST (Medical Orders for Life-Sustaining Treatment). The consultation and education is provided through a telementoring model called ECHO[®] (Extension for Community Healthcare Outcomes).

The mission of ECHO MOLST is to develop the capacity to safely and effectively transform end-of-life care through efforts focused on improving implementation and usage of advance care planning, MOLST, and eMOLST in New York State, and to monitor outcomes of this work. In pursuit of this mission, Project ECHO[®] and ECHO MOLST planners, presenters and partners have dedicated themselves to de-monopolizing knowledge in order to expand access to best-practice care across the United States and globally.

ECHO MOLST will meet on a weekly basis at lunchtime in 8 or 9 week blocks. The sessions will be 1h each.

At the video-conference sessions a "hub" of specialists in advance care planning, MOLST and eMOLST will consult with participants from around New York who will present their patient cases. The spokes and the hub will discuss each case and recommendations will be provided. In addition, there will be 15 minutes of the hour-long session devoted to a didactic presentation on relevant topics.

The participants are asked to complete a written clinical summary of the patients that they are presenting that follows the Presentation Template provided by the ECHO MOLST project team.

All the patient information presented to the hub must be de-identified. No PHI will be shared and there is no patient relationship established with the specialist. Patients will be assigned an ECHO[®] record number for tracking purposes. Some de-identified data related to the ECHO[®] sessions and patients discussed will be maintained by ECHO MOLST. Administrative data will be shared with Project ECHO[®].

The costs associated with the time of the specialty team members and project management and coordination are covered by Excellus Health Plan. The ECHO[®] sessions are not reimbursable (unlike telemedicine sessions). Excellus Health Plan will be seeking longer term support for the project but do not guarantee its existence beyond the sessions described herein.

Commitment to Collaboration – ECHO MOLST Hub

In the spirit of collaboration, the ECHO MOLST hub team is committed to working with community partners, also known as "spokes." The ECHO MOLST hub offers to do the following:

- 1. Provide CE credit at no cost for participating in teleECHO[™] Clinics (1 hour = 1 CE credit) conducted using Zoom, a video conferencing platform.
- 2. Provide routine, remote IT user support to facilitate connectivity to Zoom and participation in the session.
- 3. Offer regular didactic presentations on core elements of advance care planning, MOLST and eMOLST.
- 4. Offer special curricula and training opportunities centered on advance care planning, MOLST and eMOLST.
- 5. Review patient cases presented by clinicians at partnering organizations ("spokes") and provide recommendations.
- 6. Be available when possible outside of teleconference times for emergent questions or issues, as necessary.

Commitment to Collaboration – ECHO MOLST Spoke

In the spirit of collaboration, (the collaborating community partner or "spoke") is committed to working with ECHO MOLST. In this regard, the partner organization commits to:

- 1. Participate in weekly teleECHO[™] conferences by presenting cases, providing comments, and asking questions. We encourage participation by physicians, nurse practitioners, physician assistants and other team members who participate in MOLST conversations.
- 2. Connect to the conference by video when possible. Participants can also join by phone only, if necessary.
- 3. Submit de-identified patient cases and provide clinical updates and outcome data as needed.
- 4. Complete a brief evaluation after each session to receive CE credit.
- 5. Complete periodic surveys to help us improve our services to our partners.

Please register all staff who will participate in or support the teleECHO[™] clinics at your site, which usually includes a physician, nurse practitioner, physician assistants or other team members who participate in MOLST conversations, an IT person, and administrator(s).

Agreeing to this participation and collaboration agreement does not require participation in every ECHO MOLST session. Further, participant agrees that the information provided during the ECHO MOLST sessions is for informational purposes only and that the physician, nurse practitioner, physician assistant and other team members remain fully responsible and liable for the care of their patients, including deciding whether to act on information provided during the ECHO MOLST sessions.

Mary E. Hiero

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Title: ECHO MOLST Program Manager

Organization: Excellus BlueCross BlueShield

August 18, 2022

Date

Date

Name:

Title: ECHO MOLST + eMOLST "Spoke" Lead

Organization: